

Project intelligence drives organization improvement at Speos  
with Clarity



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Speos, member of the Belgian Post Group recently completed the implementation of Niku 6 (renamed Clarity with the release of Niku 7), its development project management application.

The foundation for integrated development project management at Speos is actually expressed in its corporate mission statement: *"In order to design and integrate document management solutions, Speos Global Document Solutions analyses your needs based on existing elements, offers more outstanding solutions and adapts them, on a day-by-day basis, according to how your company and new technologies evolve."*

#### **The challenge**

*"Speos Development Department is a project based organization: any document solution that is developed for one of our customers is turned into a project. We are running, therefore, many small projects in parallel", Olivier De Smaele, Speos IT Director. "Our challenge is to ensure on time delivery and organization improvement from our constrained resources in order to cope with agreed milestones and deliverables".*

#### **The solution**

*"The Speos specificity lies in the complex juxtaposition of small projects that are characterised by a high level of interdependency. In such an environment, ever changing resource availability influences project execution, while constantly re-scheduled project planning impacts on resource utilisation. Here, capacity planning is a key: it runs the ability to drive the business and to cope with commercial ambitions", analyses Baudouin Moenaert, Speos Account Manager, MoonHart Consult.*

Olivier De Smaele: *"the choice for Clarity was actually driven by the strong integration between project/program management and resource planning it offers, combining bottom-up and top-down approaches.*

- *From a project team perspective, project updates feed the actual resource utilisation rate.*

- *From a management point of view, and based on the actual utilisation rate, capacity planning and "what if" estimations support the optimal effort deployment".*
- *At both levels, real time visibility on resource utilization is guaranteed.*

Another attractive element in Clarity resides in the fact that resource productivity is also supported by collaborative functionality. Clarity brings people together, building project communities and enabling them to tackle to-dos, share documents, address issues, assess risks, request changes, etc. All this, in a workflow based environment.

The implementation of Clarity was conducted by Odysseus, Niku implementing partner in Northern Europe. *"The focus in this implementation has been an immediate return on investment. We have succeeded in combining the implementation of the software with the enlargement of knowledge and capabilities in the areas of project management planning and tracking."*, Judith van Schaik, consultant at Odysseus.

#### **About Niku**

Niku Corporation is the leading vendor of IT Management and Governance (IT-MG) solutions. Nearly half a million users at industry leaders depend on Niku to manage mission critical projects and programs. Niku's flagship product, Clarity, offers superior functionality, scalability and architecture, making it the leading solution for the management of IT operations, Product Development Planning and Management, and Professional Services Automation-in addition to IT-MG. Niku Corporation is publicly held, financially strong and multinational.

#### **About Odysseus**

Odysseus Groep is a consulting organization that supports organizations in building and managing project based infrastructures by offering advices, consultancy and training.

#### **About Speos**

Speos' mission is to provide new dimensions to companies by offering them the outsourcing of complete activities. By providing them with document management solutions on all media, Speos enables them to refocus on their main activity. Speos has always considered it a point of honour to design the most innovative solutions and to adapt them according to the evolution of companies.

#### **About MoonHart Consult**

MoonHart Consult supports organization in addressing their project and organizational needs. By offering leading solutions in portfolio management, process alignment, electronic billing and business intelligence, to name a few of them, MoonHart Consult advocates improved productivity. MoonHart Consult further deploys professional implementation, training and mentoring services.